



ANNUAL REPORT

FY 2016



This report is based on fiscal 2016, which goes from July 1, 2015, through June 30, 2016. It highlights Chesterfield County's efforts to achieve the goals outlined in its [strategic plan](#).

Board of Supervisors and Administrative Changes

In November 2015, two new members were elected to serve on Chesterfield County's Board of Supervisors. The two new members, Christopher Winslow representing the Clover Hill District and Leslie Haley of the Midlothian District, joined Board Chairman Steve Elswick of the Matoaca District, Vice Chairman Dorothy Jaeckle of the Bermuda District, and James Holland of the Dale District by taking office in January 2016.

County Administrator James J.L. "Jay" Stegmaier announced he would retire on July 1 after a county career that spanned nearly 37 years. Dr. Joseph P. Casey was named Chesterfield County's new county administrator. Prior to Chesterfield County, Casey served as deputy county manager of finance and administration for Henrico County for three years and in similar roles as a deputy county administrator and finance director with Hanover County from 1990 to 2013. [Sworn in on June 17](#), Dr. Casey started as the county's administrator on July 1.



Dr. Joseph Casey
County Administrator



Strategic Plan

Chesterfield County's strategic plan demonstrates the county's commitment to deliver services that make it the best community in which to live, learn, work and play.

Mission

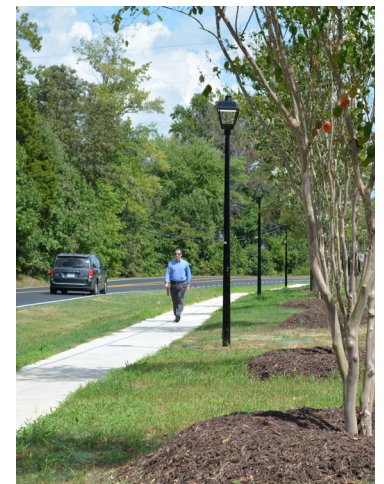
Providing a First Choice community through excellence in public service

Vision

To be an extraordinary and innovative community in which to live, learn, work and play

Goals

- Model for excellence in government
- Safety and security
- Economic prosperity and educational excellence
- Healthy living and well-being
- Thriving communities and environmental stewardship



The County on Social Media

Chesterfield County Government

Facebook: [ChesterfieldVA](#)

Twitter: [@ChesterfieldVA](#)

YouTube: [Chesterfield County](#)

Animal Services

Facebook: [chesterfieldvashelter](#)

CERT

Facebook: [ChesterfieldVACERT](#)

Chesterfield County/Colonial Heights Crime Solvers

Facebook: [Crimesolverscch](#)

Twitter: [@CrimeSolversCCH](#)

Economic Development

Facebook: [ChesterfieldBiz](#), [VisitCVA](#),
[RichmondExecutiveAirport](#)

Twitter: [@ChesterfieldBiz](#), [@VisitCVA](#),
[@FlyRichmondExec](#)

Emergency Management Services

Twitter: [@EMChesterfield](#)

Fire & EMS

Facebook: [ChesterfieldVAFireEMS](#)

Fire Marshal

Twitter: [@ChesterfieldFMO](#)

Parks and Recreation

Facebook: [Chesterfieldvaparksrec](#)

Twitter: [@CCPRVA](#)

Police

Facebook: [ccpdva](#)

Twitter: [@CCPDVA](#)

Public Libraries

Facebook: [ChesterfieldVALibrary](#)

Twitter: [@ccplva](#)

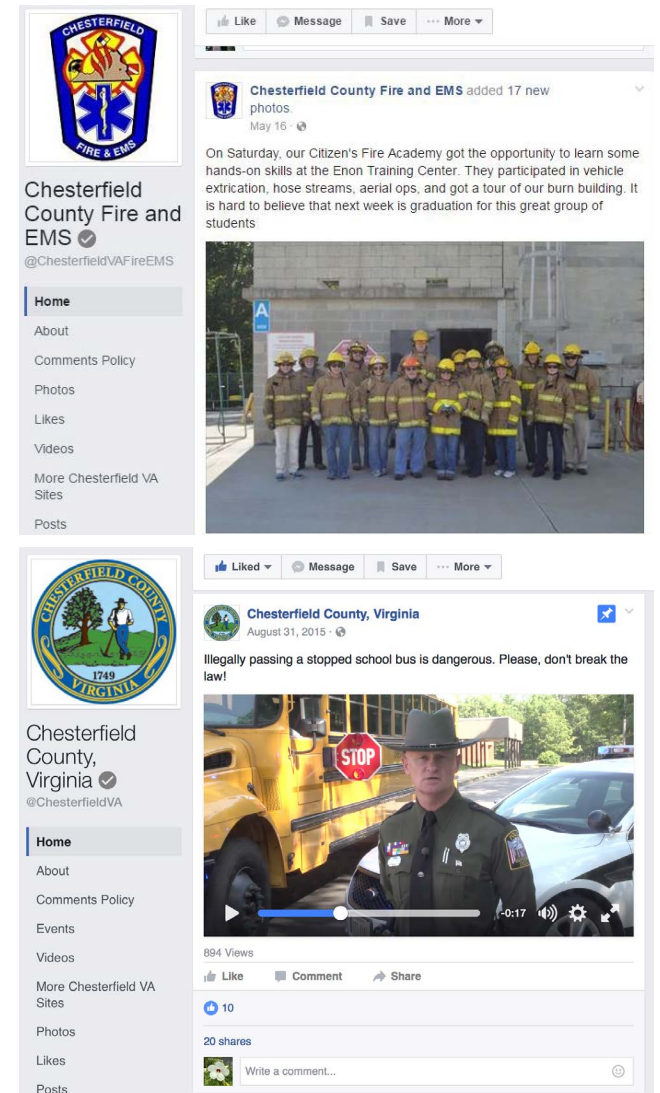
Schools

Facebook: [ChesterfieldCountyPublicSchools](#)

Twitter: [@ccpsinfo](#)

Sheriff's Office

Facebook: [Chesterfieldvasheriff](#)



Chesterfield County Board of Supervisors



Steve A. Elswick
Chairman
[Matoaca District](#)



Dorothy Jaeckle
Vice Chairman
[Bermuda District](#)



Leslie Haley
[Midlothian District](#)



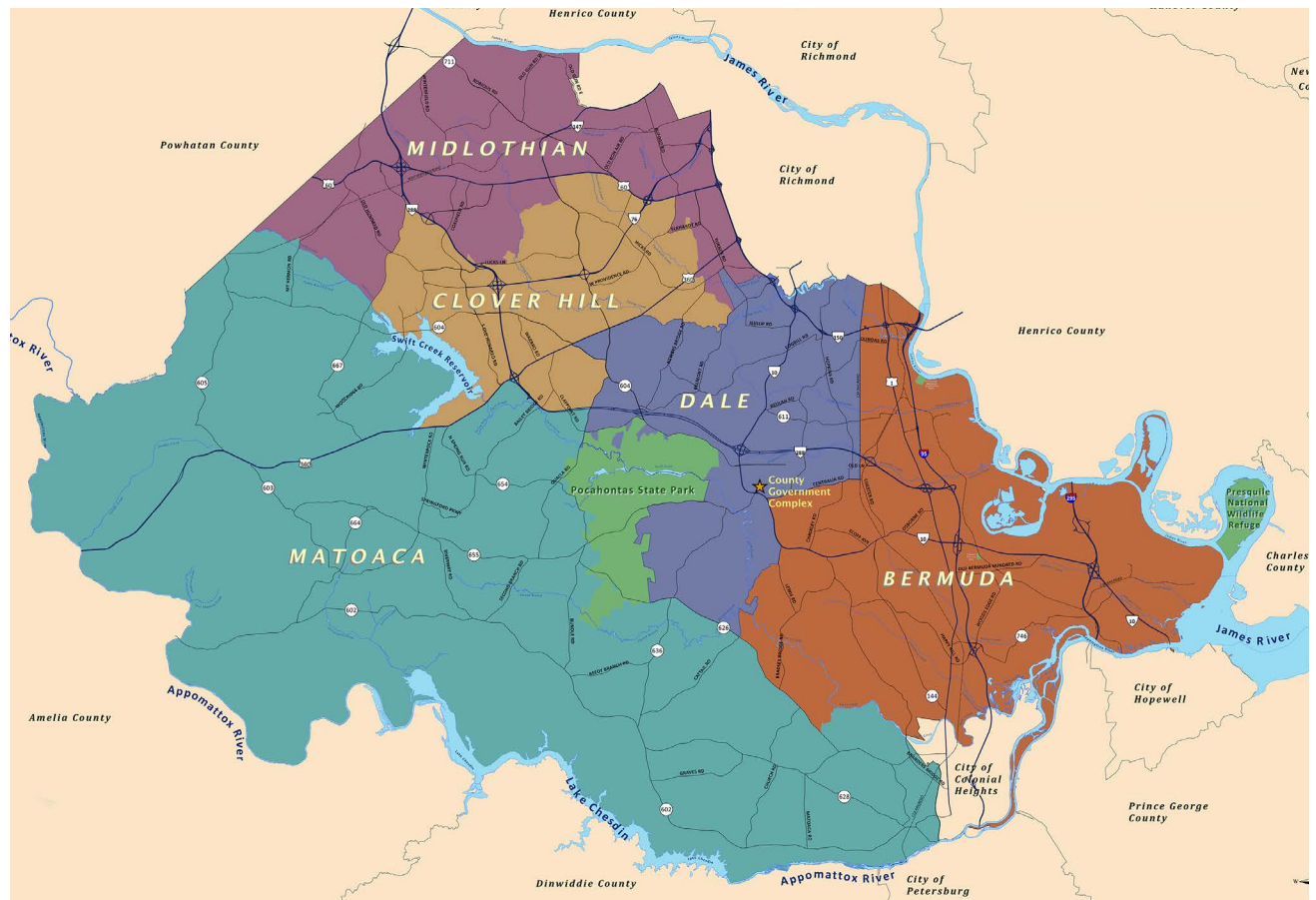
James "Jim" Holland
[Dale District](#)



Christopher Winslow
[Clover Hill District](#)

Chesterfield County is governed by a five-member Board of Supervisors elected to four-year terms in district, nonpartisan elections. The Board of Supervisors sets priorities and approves the county's budget.

Stay current with information about what is happening in the county by signing up for your [district's newsletter](#).



This map reflects the magisterial district boundaries.



Being a model for excellence is as much about a local government's finances as it is about the quality of services being provided and the partnerships it cultivates. The fiscal 2016 general fund budget totaled \$785.6 million. With no changes to the existing tax rates, the centerpiece of the budget was additional investments in public safety, education and core capital facilities.

In an effort to save time and money while maintaining efficiency, the county partnered with Virginia State University to build a \$6.2 million water tank at VSU's Randolph Farm. [The partnership saved the county](#) and university \$1 million each, and the new tank includes water lines through Ettrick.

Chesterfield County continues to have a well-managed debt portfolio and was recognized in June by the country's three top ratings agencies. Both the county's general obligation bonds and utilities revenue bonds were assigned AAA ratings and a stable outlook, which indicates that the county is well-positioned financially in the long run. Chesterfield County's and the Department of Utilities' triple-AAA bond ratings were affirmed by Fitch Ratings, Moody's Investors Service and Standard and Poor's. Chesterfield County Utilities is the only local government water and sewer public utility in Virginia with a triple-AAA revenue bond rating.

Chesterfield County first attained triple-AAA bond ratings in 1997, and the Department of Utilities in 2002, and both have maintained the designation through sound management practices over the years.

The county has refinanced \$111.3 million in outstanding bonds, which will save about \$15.8 million through 2030. The utility interest rate, at 1.1 percent,

is among the lowest in Chesterfield County Utilities' history. The combination of low rates and refinancing will produce savings for taxpayers.

AAA Bond Rating

A partnership between VSU and Chesterfield County to build a water tower saved the county and school

\$1 million
each.



Clean, safe and reliable water is a priority

FY16 general fund budget: \$785.6 million

Additional investments in:

+
Public Safety

+
Education

+
Core Capital
Facilities



Safeguarding our community is a high priority. With an emphasis on crime prevention and fire safety, about 290 programs were provided by the Police Department and 320 through Fire education programs.

Police and Animal Services

- 196,686 calls for service and assists
- 51 percent case clearance rate for the most serious offenses
- 24,698 hours given by dedicated volunteers
- Animal Services, a unit of the Police Department, handled 9,538 calls for service, conducted 2,239 shelter intakes, oversaw 831 animal adoptions, [returned 600 lost animals](#) to their rightful owners and transferred 452 animals to rescue organizations.

Increasing the awareness of the dangers of [impaired driving](#) and of the laws pertaining to [stopping for school buses](#) are two examples of public service campaigns the Police Department launched in fiscal 2016.





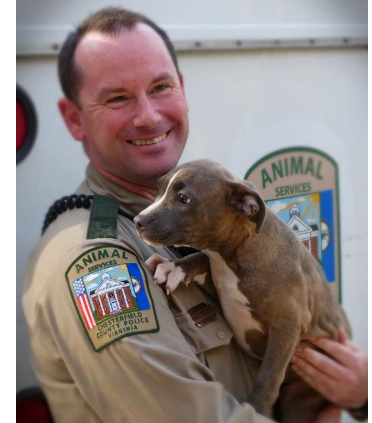
Fire and Emergency Management Services

- 7 minutes, 25 second average response time
- 39,756 calls for service, including:
 - 1,546 fire incidents
 - 29,731 emergency medical services responses
 - 8,479 public service calls
- 19,008 volunteer firefighter man-hours of service
- 77,359 volunteer EMS hours of service
- 3,277 fire-safety and fire protection systems inspected
- 237 fire, explosion and hazardous-material incidents investigated by the Fire and Life Safety Division

Chesterfield County's [Community Emergency Response Team](#), or CERT, is a public safety component to help residents be prepared for emergencies. The CERT program provides residents with the basic emergency skills they may need immediately following a major disaster, and focuses on disaster preparedness and response, fire safety, first aid, search and rescue techniques, and terrorism preparedness. Having residents trained to assist the community, helps the county be better prepared in an emergency. So far, 1,138 volunteers have graduated from the program, 124 this fiscal year.

Sheriff's Office

- More than 300 sworn deputies and civilian employees
- 82,183 civil process papers served
- Over 16,000 intakes in our jail, annually
- 1,100 average daily population for which the office is responsible in both the Chesterfield County Jail and Riverside Regional Jail
- 610,760 people served in the courthouse
- 2,649 community service hours performed
- \$259,147 saved by inmate workforce crews





Chesterfield County added jobs at the fourth fastest rate in the nation among localities its size from December 2014 to December 2015, according to a report from the U.S. Bureau of Labor Statistics. Employment in Chesterfield County grew by 6 percent in that time frame. The unemployment rate averaged 4.5 percent in calendar year 2015. Economic improvement in area labor markets had decreased the rate to 3.8 percent in June 2016.



Economic Development

Chesterfield County recognizes the importance of expanding the business tax base to provide revenues for needed services and has made a commitment to promoting economic development. New economic activity for fiscal 2016 included both industrial and commercial projects. The Department of Economic Development assisted both existing company expansions and new company locations. New and expanding businesses announced investments of \$54 million and the creation of 1,086 new jobs. Commercial and industrial construction continues on a slow but steady upswing.

The retail grocery business continues to grow in Chesterfield. Aldi, Kroger and Wegman's opened new stores.

Chesterfield also promoted agri-business with its inaugural [Hops in the Park Harvest Festival](#) held in November 2015. Henricus Historical Park hosted the event in collaboration with Chesterfield Economic Development to showcase agriculture related to the manufacturing of craft beer in Virginia. Hops in the Park featured live music, beer tasting, food, educational seminars, interactions with historical interpreters and the opportunity to learn more about the history of beer, hops farming, operating a farm brewery and more.

Revitalization is also an important component of the county's economic prosperity. In fiscal 2016, Chesterfield County created the [Revitalization Office](#) to focus on projects that can bring new life to older communities. The revitalization manager is tasked with helping oversee and coordinate revitalization efforts countywide.

[Chesterfield County Public Schools](#) is an award-winning system dedicated to preparing every student to adapt and thrive in a rapidly changing world. The 2015-2016 school year saw Superintendent Dr. Marcus Newsome retire, and Dr. James Lane take the helm as the new superintendent in June. Students improved their Standards of Learning pass rates in reading by two percentage points in the 2015-2016 school year. The schools have an 84 percent reading pass rate overall, which is above the state average.





The county continues to promote active and healthy living throughout the county. This past fiscal year the Planning Department released its [Bikeways and Trails plan](#), and began work to update the county's comprehensive plan. Draft recommendations will be available for public comment October 26.

With a focus on staying active, the **Department of Parks and Recreation** opened new trails at Falling Creek Ironworks Park and Mid-Lothian Mines Park. Pickleball was also very big this past fiscal year with the official Pickleball Center being established at Rockwood Park.

The Office of the Senior Advocate kept senior citizens busy by offering 185 programs that attracted involvement from more than 7,200 individuals. The office received more than 2,800 calls requesting information and resources for older adults and caregivers and in fiscal 2016, fifteen people were nominated for the Senior Volunteer Hall of Fame, due to their contributions of more than 53,000 hours of volunteer service.

Partnering with [COACH](#), the **Coalition for Active Children**, the county helps promote the national public education campaign that helps families, schools, communities and physicians raise awareness about nutritional and physical-activity guidelines.

Sports tourism continued to thrive with several new events taking place in Chesterfield County, such as the US Lacrosse U15 National Championship, Eastern Zones Swimming Championship, White Mountain Sports Shooting Star Field Hockey Tournament, and the NFHCA [Spring Fling Field Hockey Tournament](#). Also contributing to the successful year were 46 other events, including

the return of Corrigan Sports Enterprises' five events, fifteen swimming events at SwimRVA, the [Ultimate Cup](#), as well as the annual Bronco-11 World Series. Sports tourism generated \$37.7 million in economic impact for the county.

Mental Health Support Services received a three-year re-accreditation for all of its programs from the Commission on Accreditation of Rehabilitation Facilities, marking the seventh consecutive three-year re-accreditation to the Chesterfield Community Services Board.

Chesterfield County debuted a new mobile app, the free [Community Care app](#), to provide families with information on parenting, disabilities, transportation, substance abuse or finding a great park. The app, available on Apple and Android devices, was developed by the Chesterfield/Colonial Heights System of Care Steering Committee through a regional grant from United Methodist Family Services.

A one-stop website, [Experience Chesterfield](#) was launched to offer residents and visitors information about what to see and do in the county. A multi-department partnership, [ExperienceChesterfield.com](#) features three-day itineraries on a variety of topics, as well as seasonal events and programs.





Chesterfield County was recognized as a “Go Green” county by the Virginia Association of Counties after successfully completing the Go Green Government Challenge, which encourages implementation of actions to improve energy efficiency and reduce emissions.

The **Planning Department** continues to engage and inform county residents through community meetings related to the [Northern Jefferson Davis](#) and the [Midlothian](#) Special Area Plans. Watch to learn more about [Special Area Plans](#).

The Chesterfield County **Public Library** system opened its 10th [library on North Courthouse Road](#) in March. The 20,000-square-foot facility promotes the library’s resources, including eBooks and other wireless services.

The **Transportation Department** continues to obtain state and federal funding to improve the road and pedestrian infrastructure. High priority road projects include the widening of Route 360 (Hull Street Road), [Route 60](#) (Midlothian Turnpike), East River Road and Route 10 between Bermuda Triangle Road and Meadowville Road. Sidewalk improvements included areas along Old Centralia Road, Smoketree Drive and Cogbill Road, as well as Providence Road, which will be completed fiscal 2017. These projects are in line with the county’s strategic plan to create thriving communities by providing safe and lasting public infrastructure.

In fiscal 2016, the **Department of Environmental Management** conducted and completed a year-long ambient water quality study of the Falling Creek Reservoir in support of a future dredging

initiative. As a requirement of the Chesapeake Bay Preservation Act, 77 Resource Protection Area Confirmations were completed along with the review and processing of 72 RPA Buffer Modification Requests. Also, more than 1,500 storm sewer structures were inspected.

Recycling

Chesterfield County offers a biweekly curbside recycling program to more than 98,000 homes, which resulted in more than 13,000 tons of recycled material collected and diverted from local landfills. This was an increase from the 12,328 tons collected in fiscal 2015. With more than 200,000 customers using the county’s two convenience centers, 819 tons of material was dropped off.

Chesterfield County **Social Services** celebrated the one-year anniversary of the First Choice Community Employment Center which sponsors job fairs, provides job-skills training and serves as a job skills resource at community events.



County Information and Open Government

Chesterfield County Department of Communications and Media
P.O. Box 40
Chesterfield, VA 23832
804-748-1000
pa@chesterfield.gov

Stay informed through our video series, “Chesterfield Now,” to learn more about what’s happening in Chesterfield County.

Frequently called numbers

Building Inspection

748-1057

Chesterfield County Public Library

751-2275

Code Compliance (property)

748-1500

Commissioner of the Revenue (tax bills)

748-1281

Convenience Centers (landfill)

748-1297

General District Court (traffic tickets)

748-1231

Health Department

748-1691

Mental Health Support Services

748-1227

Police (nonemergency)

748-1251

Social Services

748-1100

Treasurer’s Office (tax payments)

748-1201

Utilities (water, sewer)

748-1271

VDOT (roads)

1-800-367-7623



Chesterfield
NOW 

Open Government

Chesterfield County is committed to being transparent. From purchasing and financial information to building permits and public meetings, the [county’s open government web page](#) provides access to detailed information about your local government.

Providing a First Choice community
through excellence in public service

